



Link-Shield Protection Plan Agreement



This agreement (the "Agreement") is an addendum to the original YourLink "Internet Access Agreement" entered into by the Provider and the Customer, which remains in full force and effect. This Agreement is effective as of the date written below, between:

(the "Provider")

YourLink Inc., a corporation incorporated pursuant to the laws of Canada, located at:

1359 Fletcher Road
Saskatoon, Saskatchewan
S7M 5H5

AND

(the "Customer")

Name: _____

Address: _____

Town/City: _____ Prov: _____

Postal Code: _____ Ph: _____

The LinkShield™ Protection Plan ("LinkShield") is an optional protection plan which provides diagnostic services and repair or replacement of Provider-owned Hardware rented to the Customer, and Customer-owned Hardware purchased by the Customer from the Provider, in the event of damage to such Hardware resulting directly from a "Force majeure" event. For the purposes of LinkShield, YourLink defines "Force majeure" as events of fire; lightning; flood; tornado; hail; blizzard; extreme wind, heat or cold; earthquake; explosion; acts of God; and power surge and/or spike, provided that Surge Protection bars are used by the Customer. LinkShield does not cover Hardware for malfunction due to technical failure or damage to Hardware caused by Customer negligence, abuse or mishandling. The Customer may make a maximum of two (2) LinkShield claims per twelve (12) month period, commencing on the date of this Agreement, and renewing on each anniversary date. YourLink reserves the right to review all LinkShield claims prior to approval. To make a LinkShield claim, please call YourLink's Customer Support at 1-888-671-LINK (5465).

The LinkShield Protection Plan is an ongoing and non-transferable Agreement between the Provider and the Customer. Payment for LinkShield can be made in installments of \$3.99 (plus applicable taxes) per month per Hardware set, or \$40.00 prepaid (plus applicable taxes) per Hardware set for twelve (12) months of coverage. A complete Hardware parts lists is available at www.yourlink.ca. Should you choose to withdraw from LinkShield within the first twelve (12) months of coverage, a \$20.00 administration fee and a minimum of three (3) months of service at \$3.99/month will be charged.

Yes, I choose to accept the Link-Shield Protection Plan, and agree to pay...

\$3.99/month + applicable taxes, OR \$40.00/year (prepaid) + applicable taxes

No, I choose to decline the Link-Shield Protection Plan at this time

Invoicing for LinkShield will be included in your current monthly YourLink bill. Please contact YourLink with any changes. By signing below, you agree to all of the terms and conditions as outlined above.

This Agreement is signed and effective as of the date written below:

YourLink Inc. (the "Provider")

Name (Please Print)

Signature

(the "Customer")

Name (Please Print)

Signature

Email address (Required)

For Office Use Only
Date: _____ Account # _____